

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 6th day of June' 2020
C.G.No:299/2019-20/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

B.Nithyananda Reddy,
S/o.B. Muni Reddy,
3-48,
Battivaripalli,
Gadanki,
Pakala,
Chittoor-Dist

Complainant

AND

1. Assistant Accounts Officer/Pakala
2. Deputy Executive Engineer/O/Pakala
3. Executive Engineer/O/Tirupati Rurals

Respondents

ORDER

1. Complainant presented a complaint before this forum regarding revision of bill to his domestic service No.5411204000168.
2. Respondent No. 1 submitted his written submission before this forum wherein he elucidated that the complainant meter was changed in the month of 12/2017. But not effected in the master. The meter change was only effected on 29.04.2019 with F.R. 574 KWH Dt : 12.04.2019 and now the complainant CC bill was completely revised from 10/2017 to 03/2020 and withdrawn an amount of Rs.5,118/-.
3. Complainant when contacted over phone by this forum on 12.03.2020 at 3.50 P.M expressed his satisfaction for resolving his grievance.

4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

True Copy


Member Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.